



PARTNERS AND SERVICE PROVIDERS

SERVICE PROVIDER DESCRIPTION OF SERVICES

SERVICE PROVIDER	DESCRIPTION OF SERVICES PROVIDED
Language Line	Telephone Interpreting, Text-to-Speech
CINTRA	Face to Face Interpreting in a foreign language
HIT's	Face to Face Interpreting in a foreign language
Clarion	British Sign Language Interpreting and Lipspeaking.
Pearl Linguistics	Written Translations including Braille
Deaf ConneXions	British Sign Language Interpreting and Lipspeaking

ORGANISATION	INTERPRETING SERVICE PROVIDER	TRANSLATION SERVICE PROVIDER
LOCAL AUTHORITIES		
Breckland District Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Broadland District Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Essex County Council	Language Line, CINTRA, Clarion	Pearl Linguistics
Forest Heath District Council	Language Line, CINTRA, Clarion	Pearl Linguistics
Great Yarmouth Borough Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Hertfordshire County Council	Language Line, HITS, Clarion	Pearl Linguistics
Kings Lynn and West Norfolk Borough Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Norfolk County Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
North Norfolk District Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics

Norwich City Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
South Norfolk Council	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Waveney District Council	Language Line, CINTRA, Clarion	Pearl Linguistics
HOUSING ASSOCIATIONS		
Broadland Housing Association	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Freebridge Community Housing	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
ORBIT Housing Group	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Flagship Housing	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
SAFFRON Housing Trust	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Victory Housing Trust	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Wherry Housing Association	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
HEALTH CARE AGENCIES		
NHS Great Yarmouth and Waveney	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Norfolk Community and Health Care	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
James Paget University Hospitals NHS Foundation Trust	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
NHS Norfolk	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Norfolk Drug and Alcohol Action Team	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Norfolk and Waveney Mental Health Partnership NHS Trust	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Norfolk and Norwich University Healthcare NHS Foundation Trust	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
The Queen Elizabeth Hospital Kings Lynn NHS Trust	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
West Suffolk Hospital NHS Trust	Language Line, CINTRA, Clarion	Pearl Linguistics

LEGAL AGENCIES		
Cambridgeshire and Peterborough Probation Trust	Language Line, CINTRA, Clarion	Pearl Linguistics
Essex Probation Service	Language Line, CINTRA, Clarion	Pearl Linguistics
Norfolk Constabulary	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Norfolk and Suffolk Probation Trust	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics
Suffolk Constabulary	Language Line, CINTRA, Clarion	Pearl Linguistics
COMMUNITY AGENCIES		
City College Norwich	Language Line, CINTRA, Deaf ConneXions, Clarion (out of hours only)	Pearl Linguistics